

GENERAL TERMS FOR DATA RECOVERIES

1. I am unconditionally giving this drive to Future Vision Data Recovery. I give a full free unconditional Consent to Data recovery experts here to recover my data from my/my customers/friends/any ones hard disk for which I take full responsibility.
2. I am aware that the drive is a non-functioning, I know that the data recovery from such a disk is difficult to do. I accept any recovery method or procedure as deemed fit by the data recovery expert.
3. I am giving permission to open the drive physically, if needed, also to repair, or replace, make changes to pcb, and the original firm ware, or other parts. My drive is already in a dead and bad condition, I have been explained that the user data obtained, would be on as and where basis, and that it could also be inoperable data, if originally infected by viruses, Trojans or malware or trapped in bad sectors..
4. I shall accept the data, as it was in the drive, assuming the fact that the obtained data would still be infected, or have missing files or headers, or also some data must have been lost, due to any condition, before the drive went into non functionality.
5. I shall not claim any warranties, monies, or data loss charges from anyone from the experts.
6. I agree that i shall pay 20% of the final charges of the estimate, and it would remain nonrefundable and as advance given to data recovery experts.
7. The estimate given can be increased or decreased, if the drive takes more time or money for its survival. The drive can also be returned back to the client if data is not obtained.
8. I know that 75% or more data could be trapped in bad sectors, and the data in bad sectors cannot be salvaged and is lost forever.
9. I know that, certain file types have header files, which can get damaged with viruses, malware, Trojans and /or power fluctuations, or during data transfer, or already get corrupted by cut paste methods.
10. I have been explained that head or platter transplant may also be required in clicking/ and/or stopping drives. In such cases, I give permission to purchase/replace/ a drives head and the head replacement tool, to data recovery experts, giving them in advance an extra decided upon amount for arranging another drive and firmware, or any printed Circuit boards or micro SMD parts.I am aware that even after a head replacement , it is not a gurantee given by the experts that full functioning data can be obtained.I am aware its a 50:50 gamble process.
11. I give permission to desolder and solder any component on logic board, as necessary for my drive to function back for cloning purposes and that soldering a PCB can void warrenty of the hard disk.
12. I know that data recovery process can cause new bad sectors, scratch on platters, or stop a functioning hard disk suddenly.I also am aware that heads of a hard disk give full data only if they are functional fully and are 100% in health.
13. I have been explained clearly that no guarantee for working data or drive is possible in the best of hands in by a data Recovery expert person around the world.
14. I am aware that Future Vision Data Recovery has all the equipment, material and knowledge, know how, head and platter transplant, setting and resetting the drive to a adequate working condition.
15. I am aware that the drive could be non returnable, If I do not pay the charges in full, or postpone Payments, or do not come back WITHIN 6 WORKING DAYS once the drive data s declared to be given to me on my provided media, to take back my data and drive, and if I am from another state, I shall arrange a pick up as soon as possible and pay in advance for data recovery and ship back the drive.All extra charges and taxes will be borne by me.
16. I am solely responsible for all and any type of data from the drive, and the data recovery expert is not responsible for obscene data, pictures, or movies downloaded in the drive

illegally.

17. I am solely responsible for any systems, system files, unlicensed software, copied, downloads, of all software and data in the drive, including pirated material. The liabilities if any arising from litigations will be paid by me and not by the data recovery experts. The jurisdiction limits of Mumbai only.
18. I will take a return back delivery of my drive by signing in here within 6 working days. When I take back my non functioning drive, I have checked it and it is in the original condition when I gave to them. Any changes done in the drive were for my beneficiality.
19. I have read the agreement and unconditionally agree as a necessary process before I submitted my hard disk to data recovery experts here. I accept and sign this agreement. This agreement also covers all scopes and conditions of data recovery process set upon the client before the process of recovery is done and declared by the client to go ahead for a unexplained or explained recovery process. If I do not understand or misunderstand due to language or other undefined problem, I shall ask it from data recovery experts here. I declare that all what is done or was done or is being done is for my precious data. No acts of gross negligence, or Intentional or purposful negligence or mistakes have been done by data recovery experts. Accidental mistakes have not been observed by me during the process of data recovery. If at all I go ahead for a litigation then i strongly agree that the cost of litigation and all other associated costs will be borne by me. I shall be responsible for Wrong/defamatory reviews given by me on Google Maps/reviews. I am aware that its a crime to defame a data recovery expert/company.
- 20. Old Hard Disk** From which the data is being recovered **will not be returned to customer**
21. The collection time of your recovered data is in between 10 A.M. to 4 P.M. Please call us before you come to collect data from FUTURE VISION.

Please Note

Data Recovery in Physical Damage, Burnt and Dropped Hard drives.

- ❖ Chance of Data Recovery: 70-30%
- ❖ Recovery Process Time: 5 (working days).(After Approval)
- ❖ Physical Damage hard drive will be opened and after opening status will be given...; Warranty has been void, if it is warranty.
- ❖ Hard disk/ backup disk remaining uncollected over 4 weeks from the date of intimation will be disposed of at customer risk.
- ❖ At the time of Delivery of Data please check your data carefully or patiently after that there will be no guarantee/warranty/refund/claim.
- ❖ There is no claim on company for any damage of hard drives or backup device or any media during component level recovery.
- ❖ Please Read media assessment form carefully before given your hard disk or any media to the company.